Frequently Asked Questions

Castleview plans to begin gathering indoors on Sunday, October 18 at 10:30 a.m.

Here's a video message from Nathan Lugbill.

Q: What should I expect when I arrive?

A: As before Covid, we are planning to gather in our Worship Center. Every other pew will be roped off to help family units maintain social distance.

Unlike before, ushers will help direct you to your seats. We plan to fill the room from front to back. This will help us to use our available space efficiently.

Please aim to arrive early to help the make the seating process go smoothly.

Q: What about masks?

A: For the sake of our most vulnerable individuals, please be sure to wear a mask indoors (with the exception of children under 5 years). Wearing a mask is especially important before and after the service and during our congregational singing.

We understand that wearing a mask for that length of time may be challenging for some people, especially young children. For those who take a "mask break" while seated, please be sure to have masks on again for singing.

Those who speak or sing from the front will remove their masks when doing so for the sake of clear communication.

Extra masks will be available for those who need them.

Q: Who should not attend?

A: No one with symptoms consistent with COVID-19 should attend. Symptoms include:

- Cough
- Shortness of breath or difficulty breathing
- Fever (100.4 °F or above)
- Chills
- Muscle pain

- Sore throat
- New loss of taste or smell.

Q: What about Family Ministry?

A: Presently, we will continue to provide childcare for children ages 1-4. Children's check-in and temperature checks will take place in the lobby as usual.

In order to expand class offerings, we need more volunteers. If you can serve, please email fran@castleview.org.

Parents, please plan to keep your children with you when in the building.

Q: Will we sing?

A: Yes, we plan to sing together while maintaining social distance and wearing masks.

Q: How long will the service be?

A: Roughly 75 minutes (10:30 - 11:45 A.M.)

Q: What about our giving?

A: Online giving will still be available through the link on our website. To give checks or cash gifts in person, an offering box is available at the back of the Worship Center. You may leave your gifts there before or after service.

Q: Will restrooms, drinking fountains, and refreshments be available?

A: Our building will be open with restrooms available. For the time being, our water fountains and refreshment area in the Resource Center will not be available. We will make bottled water available for those who need it.

Q: What if I'm not yet ready to resume gathering in large groups due to health concerns?

A: We want people to make the decision that they deem wisest. One helpful parallel is when we have inclement weather on a Sunday morning. Individuals must use their best judgment about their safety in coming to church.

While we recognize that there is no substitute for the physical gathering, those who stay home should know that we will continue to look for ways to connect with and support them. We will continue to provide a recording of our service which will be available on our YouTube channel later in the day.

Q: How should we be praying for our church in this time?

A: Okay, that may not be a question that is frequently asked--but it's a good one!

Please pray:

- That we would put away all anger, wrath, malice, and slander
- That as God's chosen ones, holy and beloved, we would put on compassionate hearts, kindness, humility, meekness, and patience, bearing with one another and, if one has a complaint against another, forgiving each other as the Lord has forgiven you
- That above all these we would put on love, which binds everything together in perfect harmony
- That the peace of Christ would rule in our hearts, to which indeed we were called in one body
- That we may be thankful
- That the word of Christ would dwell in us richly, teaching and admonishing one another in all wisdom, singing psalms and hymns and spiritual songs, with thankfulness in our hearts to God

(Prayer points taken from Colossians 3:8-16)

Please email us at castleview@castleview.org if you have further questions.